THE GOOD CASHMERE CONFERENCE





Frequently Asked Questions

For any other questions or concerns not addressed in this document, please do not hesitate to contact us at conference@abt-foundation.org



When will the conference take place?

The conference takes place 25-26 March. The official start of the conference is Tuesday, 25 March at 10:00 am. The first conference day will end with a boat trip and dinner from 7:00 pm to 10:00 pm. The second day of the conference will be opened at 9:00 am and will be closed at 4:30 pm. For more detailed information, please click here.

Is there a timeslot for registration?

We are looking forward to welcoming and registering our guests on Monday, 24 March between 2:00 pm and 7:00 pm and on Tuesday, 25 March between 9:00 am and 9:45 am.

Who can apply to the conference?

Everybody from the cashmere industry as well as from retailers, brands, GOs, and NGOs is welcome to apply to the conference. Our conference is designed to bring together many different perspectives around cashmere.

How can I apply for tickets for the Good Cashmere Conference?

To purchase tickets, please navigate to the <u>ticket section</u>. Early bird tickets are available until the end of the year. As of 1 January 2025, you will be able to apply for a standard ticket. After you have entered your data, our team will process your request and you will receive a notification by email. Once your request has been confirmed, you will receive a payment link from us. Please note that your participation counts as confirmed only once you have received confirmation of payment by email.

What is the deadline for applying for the tickets?

It is recommended to use the discounted early bird registration, which is available until 31 December 2024. On 1 January 2025, standard ticket pricing will take effect. You will be able to apply for standard tickets until 13 March 2025

What payment methods are accepted?

Our payment gateway, Stripe, accepts Visa, Master Card, and American Express. If you are experiencing technical problems, please contact conference@abt-foundation.org.

Can I apply for more than just one ticket?

No, please note that only one ticket is allocated per user.

Are single-day conference tickets available?

No, we only offer two-day conference tickets due to the complexity of event logistics and ticket management.



Where can I find the agenda or the list of speakers?

You can find an up-to-date overview of topics and speakers by clicking on "Agenda". You will also find an updated list of speakers and their bios in the <u>speakers' section</u> on our homepage.

What is your refund policy?

Upon purchase, tickets are non-cancellable and non-transferable, and they cannot be refunded or exchanged. Early bird tickets are non-refundable and non-transferable and give you access to the event at a reduced price; they must be purchased by 31 December 2024, after which standard ticket pricing will apply.

Can I transfer my ticket to another person?

No, please note that our tickets are non-transferable.

Do you send a receipt for the ticket purchase?

Upon successful payment, you will receive a confirmation email from us with a copy of your invoice.

Do you send a print version of the tickets?

For sustainability reasons, we will not send out print tickets. Once you have successfully made your online purchase, an email will be sent to you confirming your attendance.

What is included in the ticket price?

The Conference Pass includes: an evening cocktail reception on Monday, 24 March, 7 – 9 pm; coffee breaks, lunch, dinner and a boat trip on Tuesday, 25 March; coffee breaks and lunch on Wednesday, 26 March.

Where will the conference take place?

The conference will be held in <u>AMERON Hamburg Hotel Speicherstadt</u>, Am Sandtorkai 4, 20457 Hamburg, in close proximity to the beautiful UNESCO World Heritage Site of Speicherstadt in Hamburg.

Do you offer special rates for booking a room at the conference hotel?

We have blocked a contingent of hotel rooms in the venue for registered guests. Further information and recommendations for other hotels nearby will be sent to you after successful registration.



Who can I contact if I need assistance?

If you require assistance regarding ticket purchases or any other concerns, please do not hesitate to contact our team. You can locate our contact information on the Contact page of our website, or you may reach us via email at conference@abt-foundation.org

Will it be possible to attend online?

The Good Cashmere Conference will be held as an in-person event only.

Will the conference be recorded?

No, the conference will not be recorded.